

# How to use the Forge to contribute to PrestaShop

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## How to use the Forge to contribute to PrestaShop

The Forge is the name of PrestaShop's bug and issue tracker, which uses Atlassian's JIRA tool. This is the best place to describe bugs you are witnessing on your PrestaShop installation, and have the developers try to fix it.

### Creating your account

In order to participate, you need to create an account to use the bug tracker.

You can do it here: <http://forge.prestashop.com/secure/Signup!default.jspa>

### Sign up

Full Name\*

Email\*

Username\*

Password\*

Confirm Password\*


Please enter the word as shown below

**banared** ↺

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Fill all fields and validate your account request.

# Congratulations!

 You have successfully signed up. If you forget your password, you can have it emailed to you.

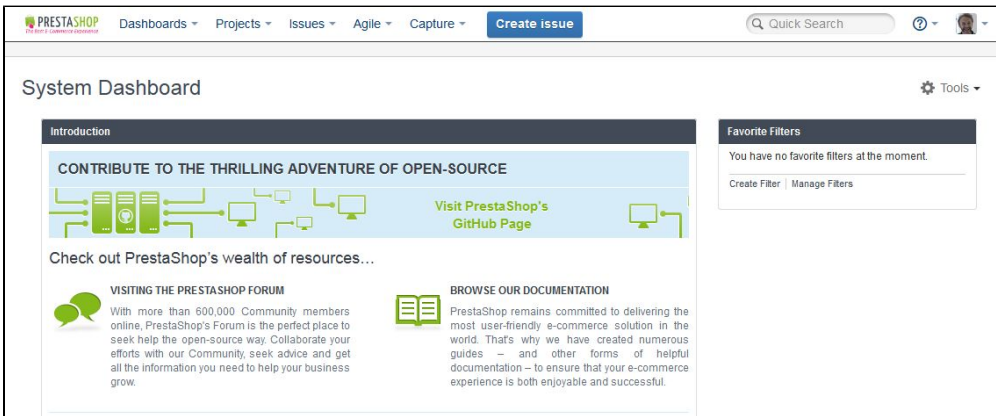
[Click here to log in.](#)

Stay connected with Atlassian. Subscribe to blogs, newsletters, forums and more.

Once your account is validated, click here to log in: <http://forge.prestashop.com/secure>.

## Creating an issue

You can now create your first issue: click on the "Create issue" button in the top bar.



The screenshot shows the PrestaShop System Dashboard. At the top, there is a navigation bar with the following items: DASHBOARDS, PROJECTS, ISSUES, AGILE, CAPTURE, and a prominent blue 'Create issue' button. To the right of the navigation bar is a search bar labeled 'Quick Search' and a user profile icon. Below the navigation bar, the main content area is titled 'System Dashboard'. On the left, there is an 'Introduction' section with a large banner that says 'CONTRIBUTE TO THE THRILLING ADVENTURE OF OPEN-SOURCE' and a link to 'Visit PrestaShop's GitHub Page'. Below this, there are two sections: 'VISITING THE PRESTASHOP FORUM' and 'BROWSE OUR DOCUMENTATION'. On the right side of the dashboard, there is a 'Favorite Filters' section which currently shows 'You have no favorite filters at the moment.' and options to 'Create Filter' and 'Manage Filters'. A 'Tools' menu is visible in the top right corner of the dashboard area.

## A form appears:

1. **Project:** Choose the Forge project depending on the context of your report:
  - a. "PrestaShop 1.7": when your report is tied to version 1.7.
  - b. "PrestaShop 1.6": when your report is tied to version 1.6.
  - c. "Partners & Native Modules": when your issue is tied to a default module.
2. **Issue type:** Choose "Bug" or "Improvement" depending on what your issue is about.
3. **Affects version:** Always indicate the exact version where your issue happens.
  - If possible, check on the latest version to make sure that the issue is not already solved.
4. **Summary:** Give a short description of the issue.
5. **Description:** Give a complete and precise description of the bug and the best way to reproduce it.
6. **How to reproduce the issue:** Being able to reproduce every time is the best way to get your issue fixed. Please give details!
7. **Attachment:** If necessary, add image files or sample code.
8. Click the "Create" button when you are done.

**Create Issue** Configure Fields

Project\* Prestashop 1.6

Issue Type\* Improvement

Summary\*

Description\*

Attachment Parcourir... Aucun fichier sélectionné.  
The maximum file upload size is 14.44 MB.

Assignee Automatic

Assign to me

Security Level All-users

Labels

Create another Create Cancel

## Best practices for writing an issue

When writing a bug report, please use these guidelines:

- Make sure you can reproduce your bug every time.
- Make sure your software is up to date.
  - Ideally, test an in-development version to see whether your bug has already been fixed.
- Search the Forge to see whether your bug has already been reported.
- Write a clear summary.
- Write precise steps to reproduce. Be specific and verbose: do not fear to give details on how you did reproduce the bug.
  - After your steps, precisely describe the observed result and the expected result.

These are inspired from Mozilla's own guidelines: [https://developer.mozilla.org/en-US/docs/Mozilla/QA/Bug\\_writing\\_guidelines](https://developer.mozilla.org/en-US/docs/Mozilla/QA/Bug_writing_guidelines)

To learn more about how to best use the Forge, read the JIRA documentation: <https://confluence.atlassian.com/display/JIRA/JIRA+Documentation>