

How to use the Forge to contribute to PrestaShop -

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How to use the Forge to contribute to PrestaShop

The Forge is the name of PrestaShop's bug and issue tracker, which uses Atlassian's JIRA tool. This is the best place to describe bugs you are witnessing on your PrestaShop installation, and have the developers try to fix it.

Creating your account

In order to participate, you need to create an account to use the bug tracker.

You can do it here: <http://forge.prestashop.com/secure/Signup!default.jspa>

Sign up

Full Name*

Email*

Username*

Password*

Confirm Password*

Please enter the word as shown below

banared ↺

Fill all fields and validate your account request.

Congratulations!

✔ You have successfully signed up. If you forget your password, you can have it emailed to you.

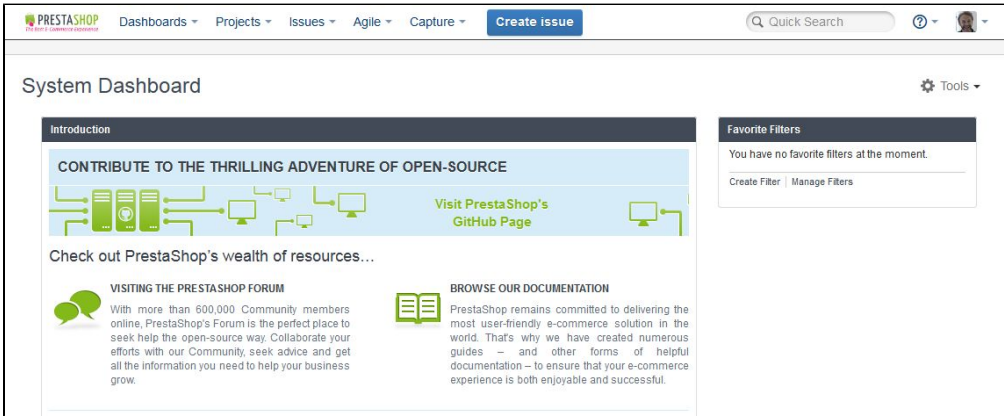
[Click here to log in.](#)

Stay connected with Atlassian. Subscribe to blogs, newsletters, forums and more.

Once your account is validated, click here to log in: <http://forge.prestashop.com/secure>.

Creating an issue

You can now create your first issue: click on the "Create issue" button in the top bar.



A form appears:

1. **Project:** Choose either "PrestaShop 1.6" or "Partners & Native Modules", depending of the context of the bug.
2. **Issue type:** Choose "Bug" or "Improvement" depending on what you your issue is about. If unsure, choose "Bug".
3. **Summary:** Give a short description of the issue.
4. **Description:** Give a complete and precise description of the bug and the best way to reproduce.
5. **Attachment:** If necessary, add image files or sample code.
6. Click the "Create" button when you are done.

Create Issue Configure Fields

Project* Prestashop 1.6

Issue Type* Improvement

Summary*

Description*

Attachment Parcourir... Aucun fichier sélectionné.
The maximum file upload size is 14.44 MB.

Assignee Automatic

Assign to me

Security Level All-users

Labels

Create another Create Cancel

Best practices for writing an issue

When writing a bug report, please use these guidelines:

- Make sure you can reproduce your bug every time.
- Make sure your software is up to date.
 - Ideally, test an in-development version to see whether your bug has already been fixed.
- Search the Forge to see whether your bug has already been reported.
- Write a clear summary.
- Write precise steps to reproduce. Be specific and verbose: do not fear to give details on how you did reproduce the bug.
 - After your steps, precisely describe the observed result and the expected result.

These are inspired from Mozilla's own guidelines: https://developer.mozilla.org/en-US/docs/Mozilla/QA/Bug_writing_guidelines

To learn more about how to best use the Forge, read the JIRA documentation: <https://confluence.atlassian.com/display/JIRA/JIRA+Documentation>