

Development Troubleshooting

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If your module does not work as expected, here are a few ways to find help.

Make sure your code is valid!

PrestaShop has built a special online tool to help you discover possible issues within your code.

You can access it here: <https://validator.prestashop.com/auth>

Make sure to validate your module before you submit it to the Addons marketplace! Indeed, the Addons team will refuse to accept a module that is not at least valid.

PrestaShop official forum

Join our forums at <http://www.prestashop.com/forums/>, and search for an answer using the relevant keywords. If your search needs refining, use the advanced search form. And if your search doesn't yield anything useful, create a new thread, where you can be as wordy as necessary when writing your question; you will need to register first.

Some forums keep certain threads pinned on top of all threads; they contain some useful information, so be sure to read them through.

Our bug-tracker

If it turns out your issue stems from a PrestaShop bug rather than your code, please do submit the issue in the PrestaShop bug-tracker: <http://forge.prestashop.com/> (you will need to register). This enables you to discuss the issue directly with the PrestaShop developers.

Official PrestaShop websites

URL	Description
http://www.prestashop.com	Official website for the PrestaShop tool, its community, and the company behind it.
http://addons.prestashop.com	Marketplace for themes and modules.
http://www.prestabox.com	Host your shop with us!